



# Town of Canton, Massachusetts

## WATER AND SEWER DIVISION



MEMORIAL HALL  
801 WASHINGTON STREET  
CANTON, MA 02021

**MICHAEL TROTTA**  
SUPERINTENDENT  
[mtrotta@town.canton.ma.us](mailto:mtrotta@town.canton.ma.us)  
TEL: (781) 821-5023  
FAX: (781) 821-2871

**MARYBETH WISER**  
SUPERVISOR WATER and SEWER  
[mwiser@town.canton.ma.us](mailto:mwiser@town.canton.ma.us)  
TEL: (781) 821-5017  
FAX: (781) 821-8386

**PAT CAWLEY**  
OFFICE ADMINISTRATOR  
[pcawley@town.canton.ma.us](mailto:pcawley@town.canton.ma.us)  
TEL: (781) 821-5017  
FAX: (781) 575-6576  
02/02/2018

TOWN OF CANTON  
MICHAEL TROTTA  
801 WASHINGTON ST  
CANTON MA 02021

**CONTROL #** MUNICIPAL

**TEST LOCATION**

TOWN OF CANTON  
801 WASHINGTON ST

RE: Cross Connection Survey

Dear MICHAEL TROTTA :

The Town of Canton Water Division has a fully implemented cross connection control program as required by Massachusetts State regulation 310 CMR 22.22. The purpose of this program is to make sure all customers of the Canton Water Distribution System receive clean and safe drinking water.

An integral and mandatory part of this program is to survey each facility on the Town distribution system for cross connections. A cross connection is any actual or potential physical connection or arrangement between a pipe conveying potable water and any non potable water supply. Cross connections that are found must either be eliminated or protected with the proper type of backflow prevention device.

This notice is to inform you that your facility is due for a cross connection survey by the Town of Canton Water Division's Cross Connection Control representative. Surveyors will be conducting surveys during the regular business hours of 730am-330pm on weekdays. We ask that you have a knowledgeable representative from your facility with access to all areas of plumbing and water use available to escort the surveyor through your facility. Surveyors are never intrusive or demanding and will make every effort to meet any requests of the facility or owner. Appointments for survey are available if necessary. To schedule an appointment please contact the Town's Cross Connection Survey contractor Water Safety Services at 781-932-8787. Your cooperation in this important matter is much appreciated.